

# **KnoxHMIS**

## **2007 Annual Report**

# Agenda

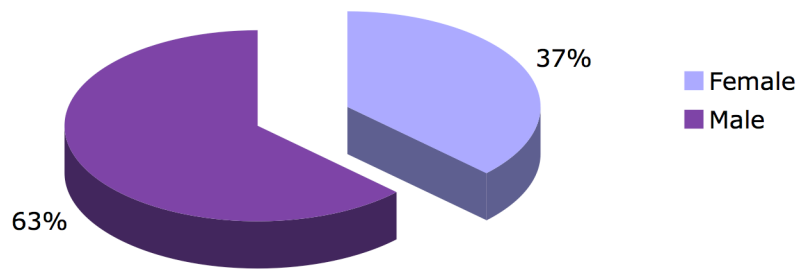
- State of KnoxHMIS
- 2006 and 2007 KnoxHMIS Data
- Recommendations

# Current State of the System

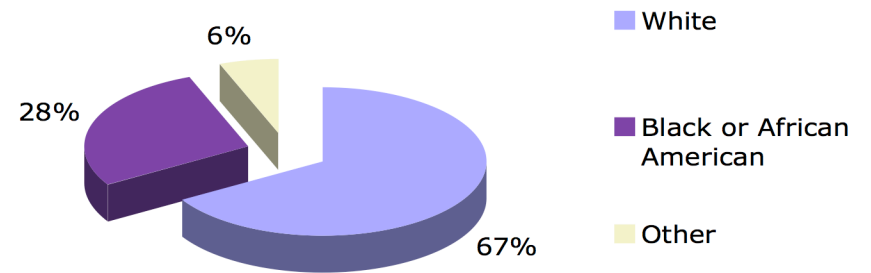
- 2007 had a record number of new clients entered
- At Project Homeless Connect 2007, information was captured on 815 clients
- Inconsistent entry of new client data and service provision is a problem
- Data quality across agencies fails to meet the HUD requirements
- Documented case management and case coordination is virtually non-existent in the HMIS
- Currently, no agencies record nightly bed utilization

# Basic Demographics

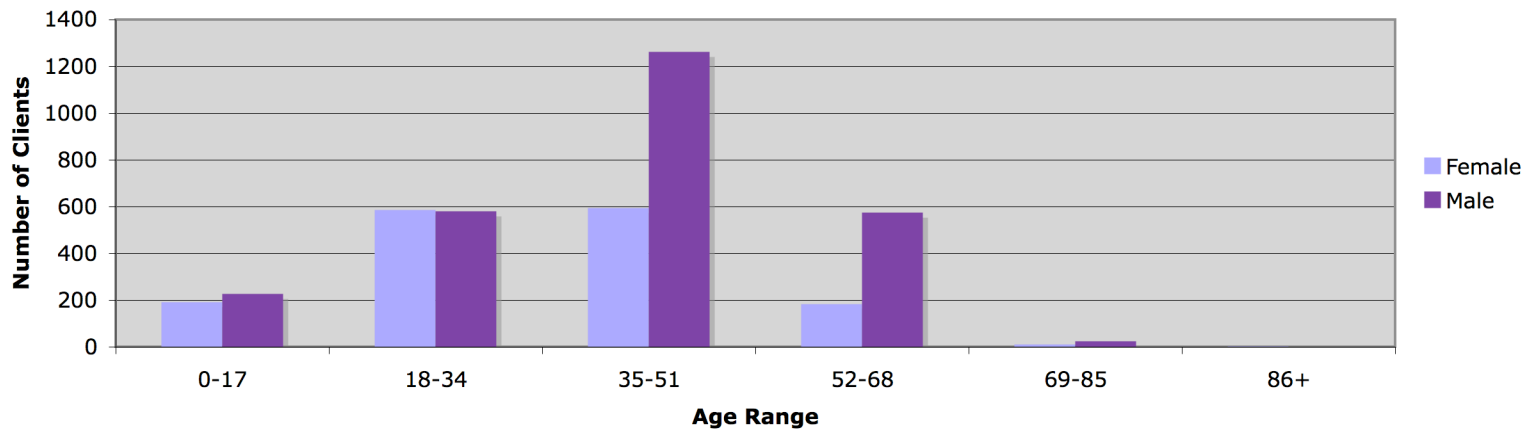
### Gender



### Primary Race



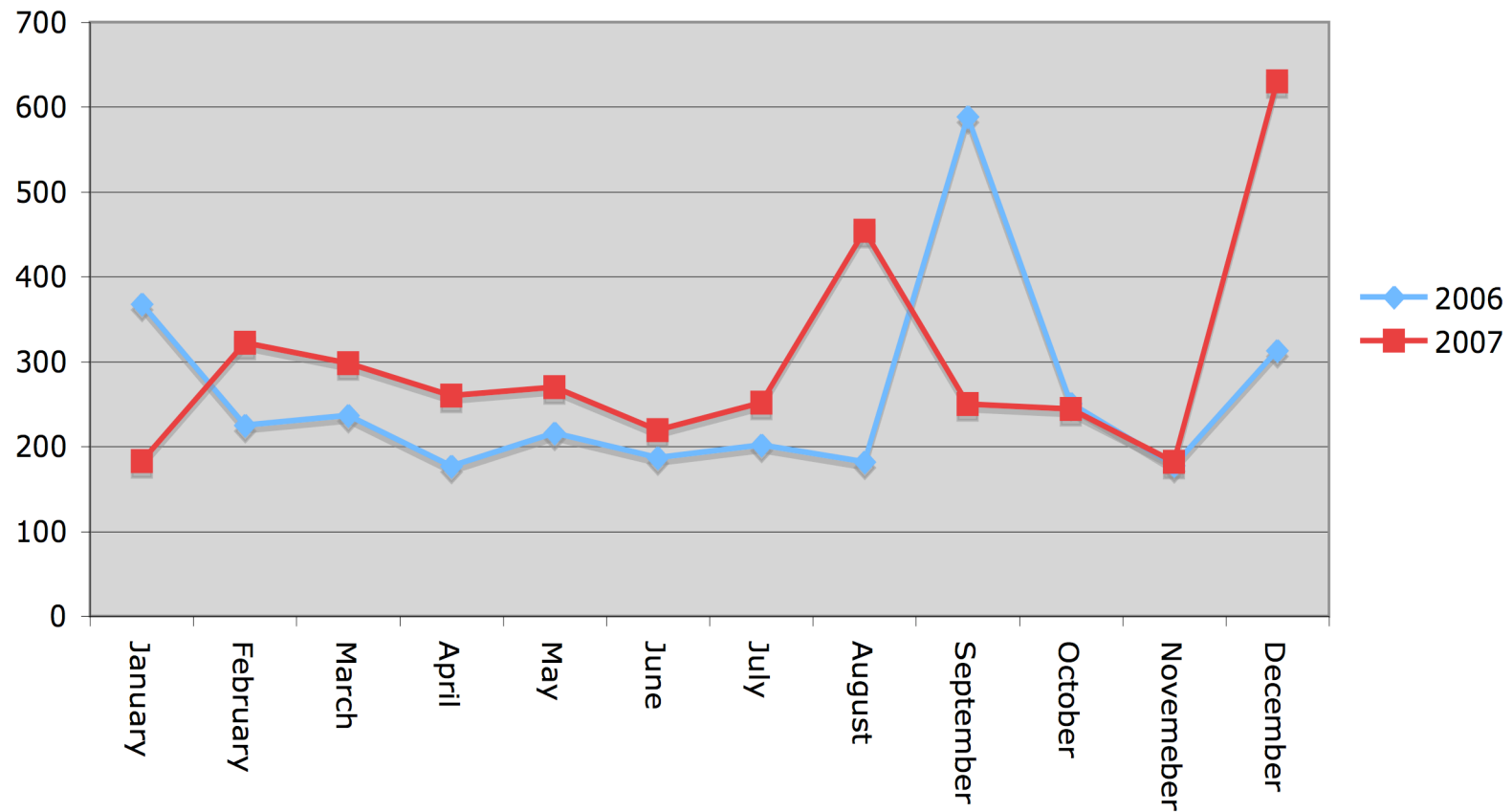
### Age of Clients 2007



# New Clients Entered

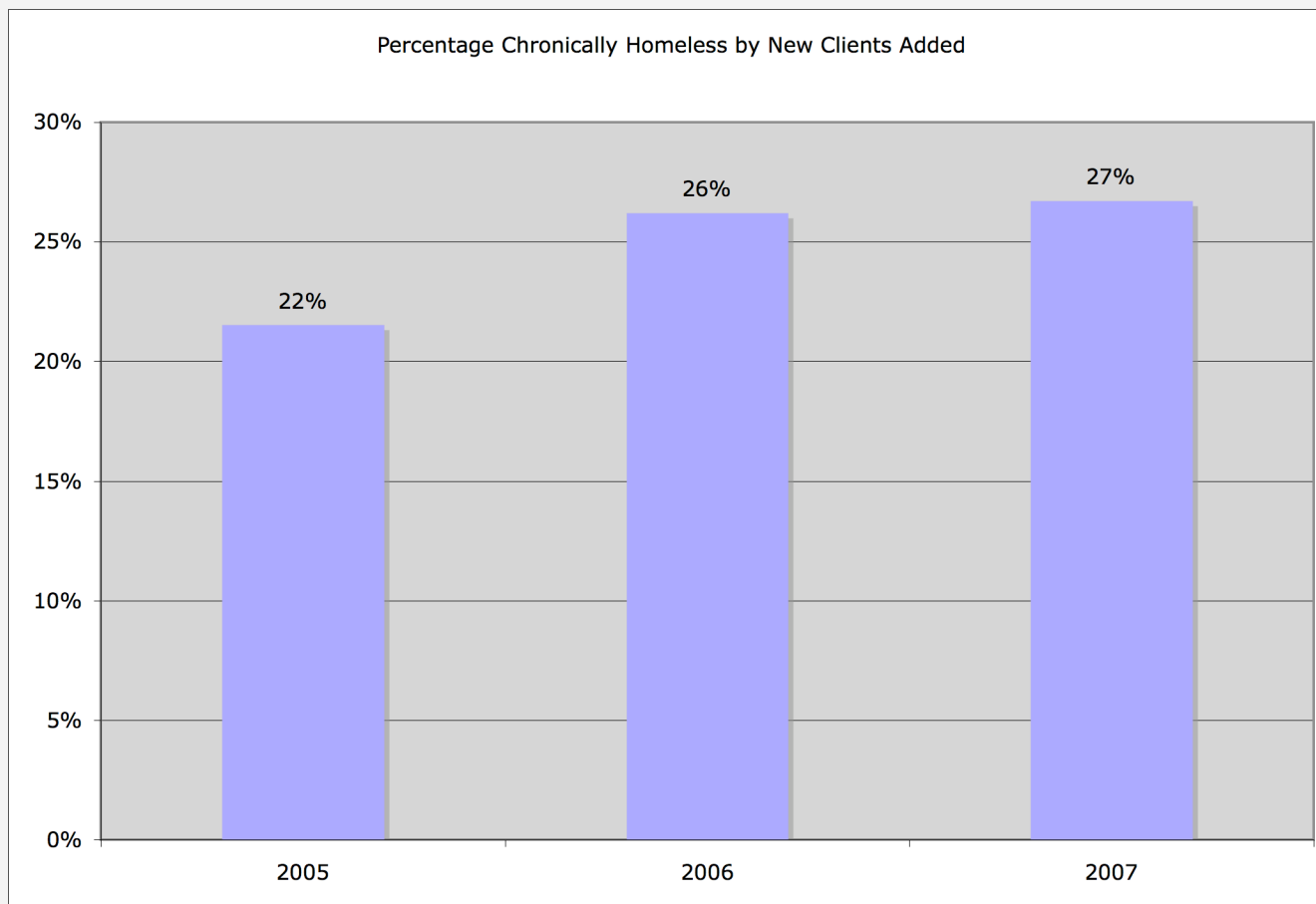
Total New Clients Entered into HMIS by Month

	2006	2007
Avg/Month	260	297
Total/Year	3125	3564

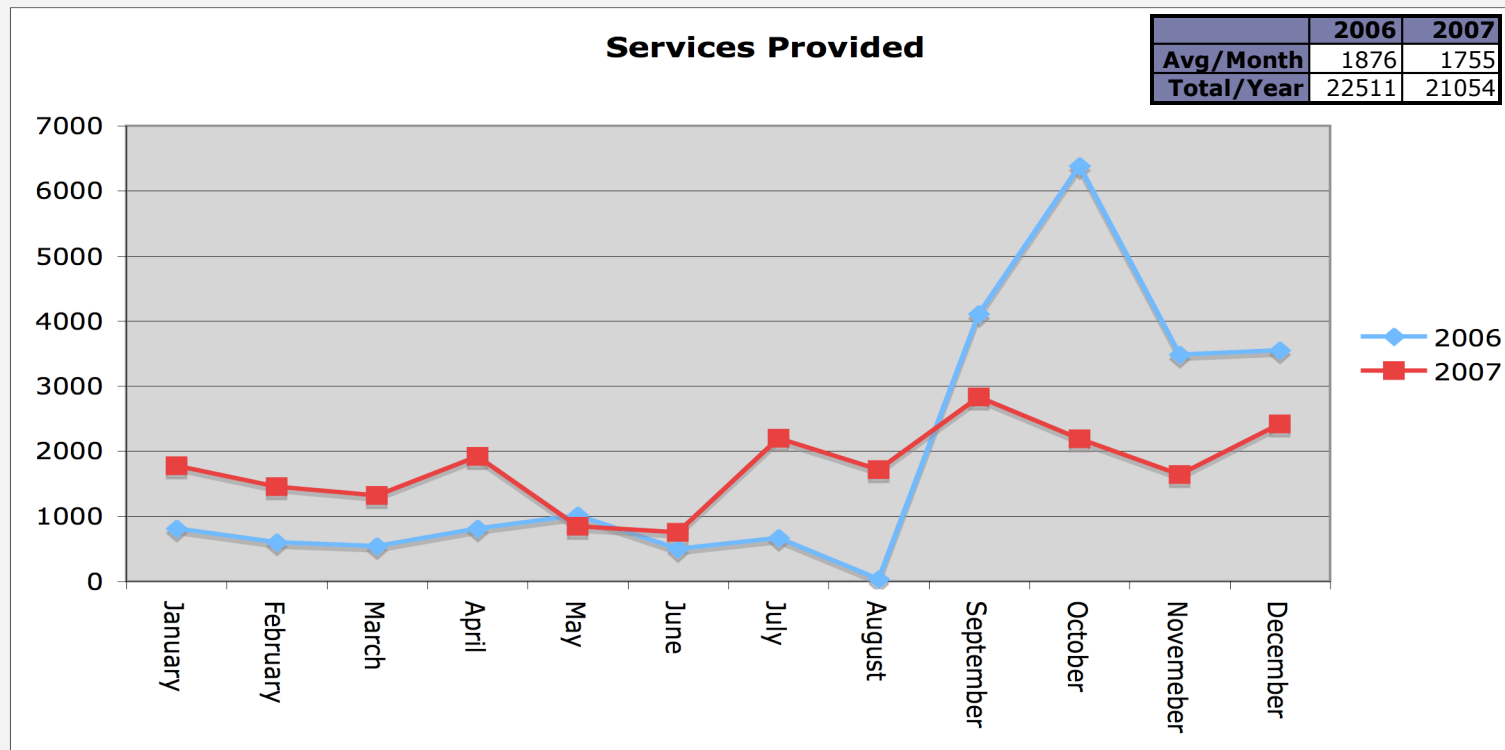


# New Chronically Homeless Clients Entered

Chronically Homeless Counts by New Clients Added			
	2005	2006	2007
Percentage Chronically Homeless	22%	26%	27%
Chronically Homeless	576	560	639
Total Homeless	2676	2136	2393



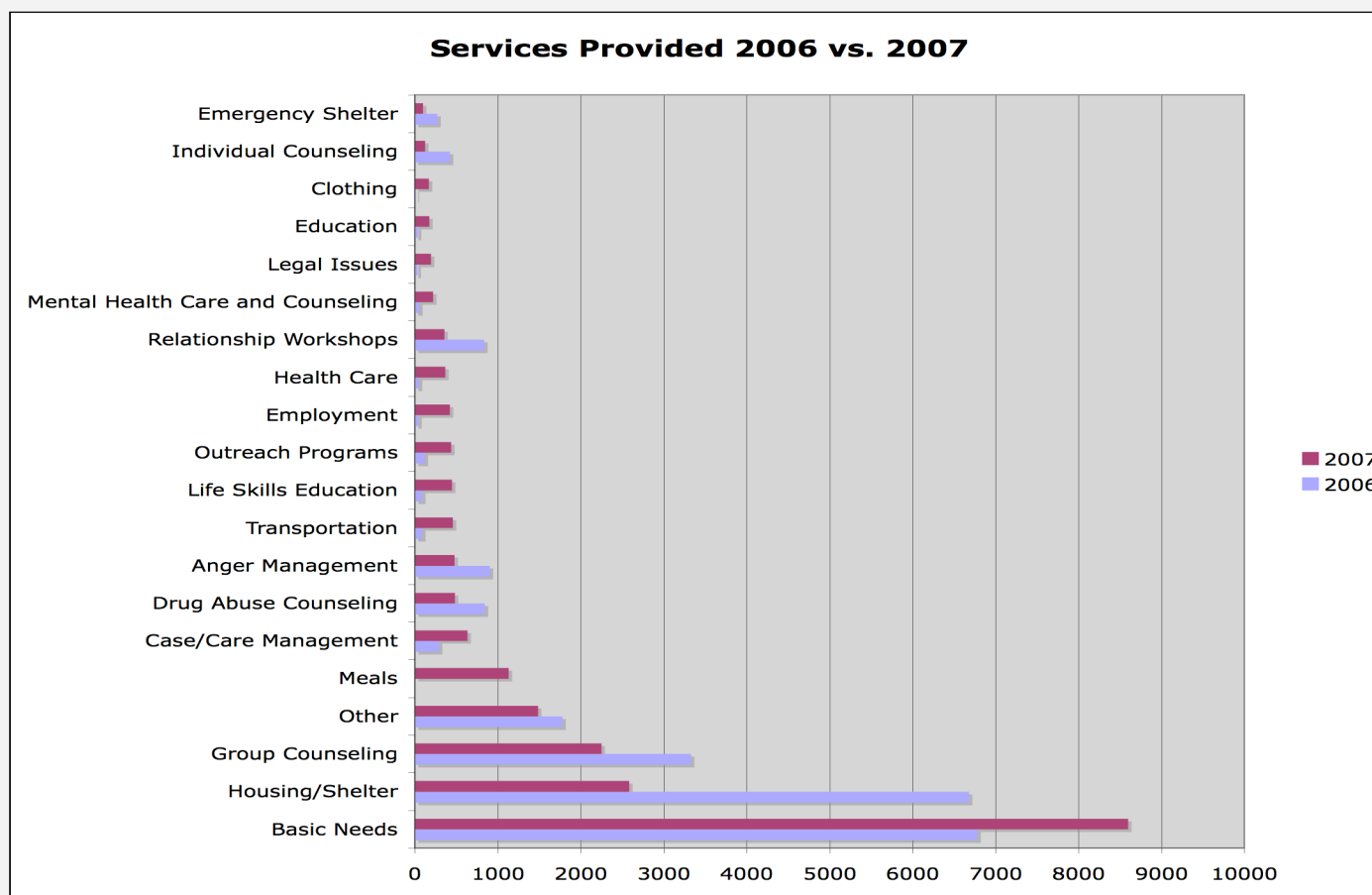
# Services Provided



- In 2007 there was a decrease in total services entered and services provided to the chronically homeless.

Chronically Homeless		
	2006	2007
<b>Avg/Month</b>	866	406
<b>Total/Year</b>	10386	4870

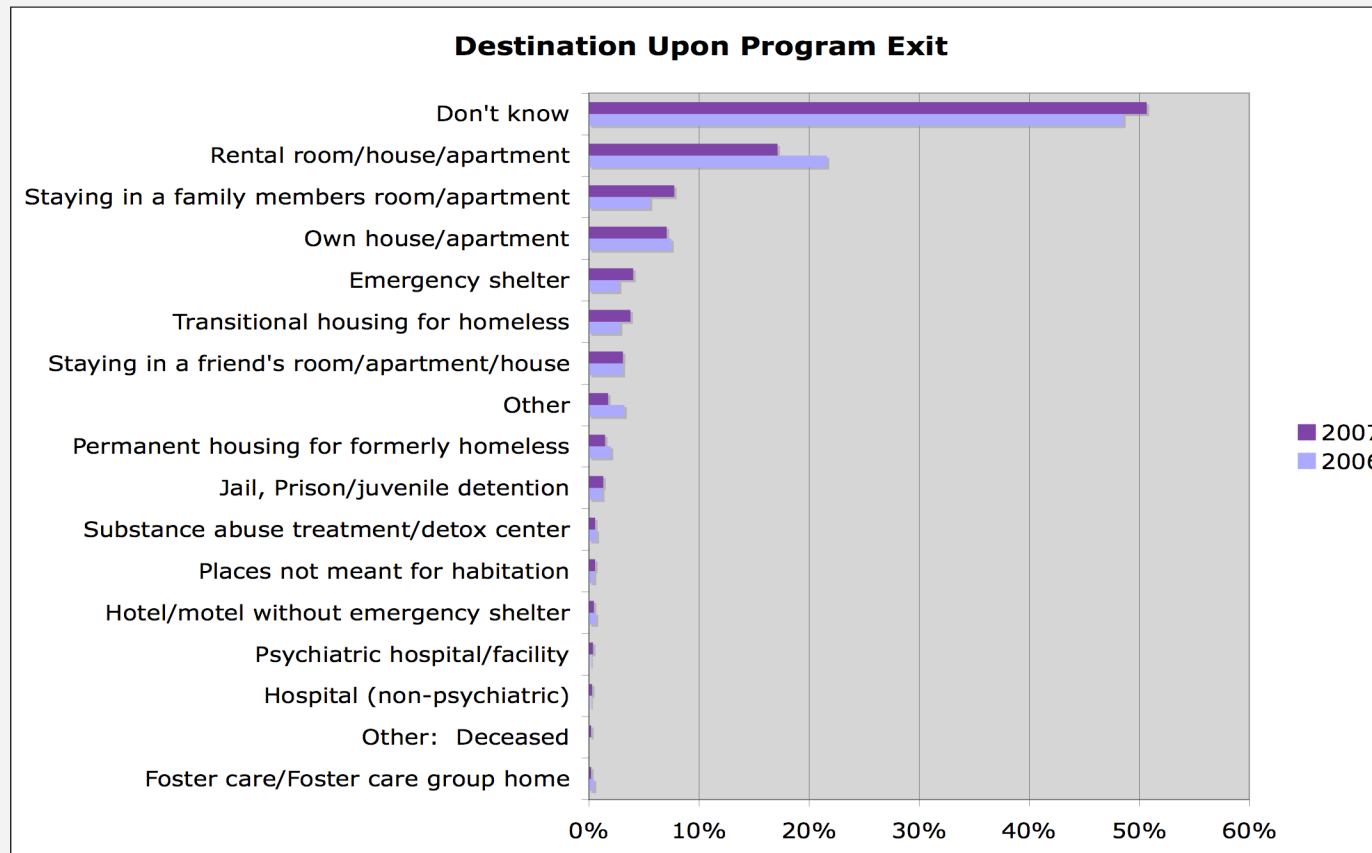
# Services Provided



- Services were recorded on 1,373 clients (45% of homeless clients)
- Only the 6 of the 12 agencies recorded services

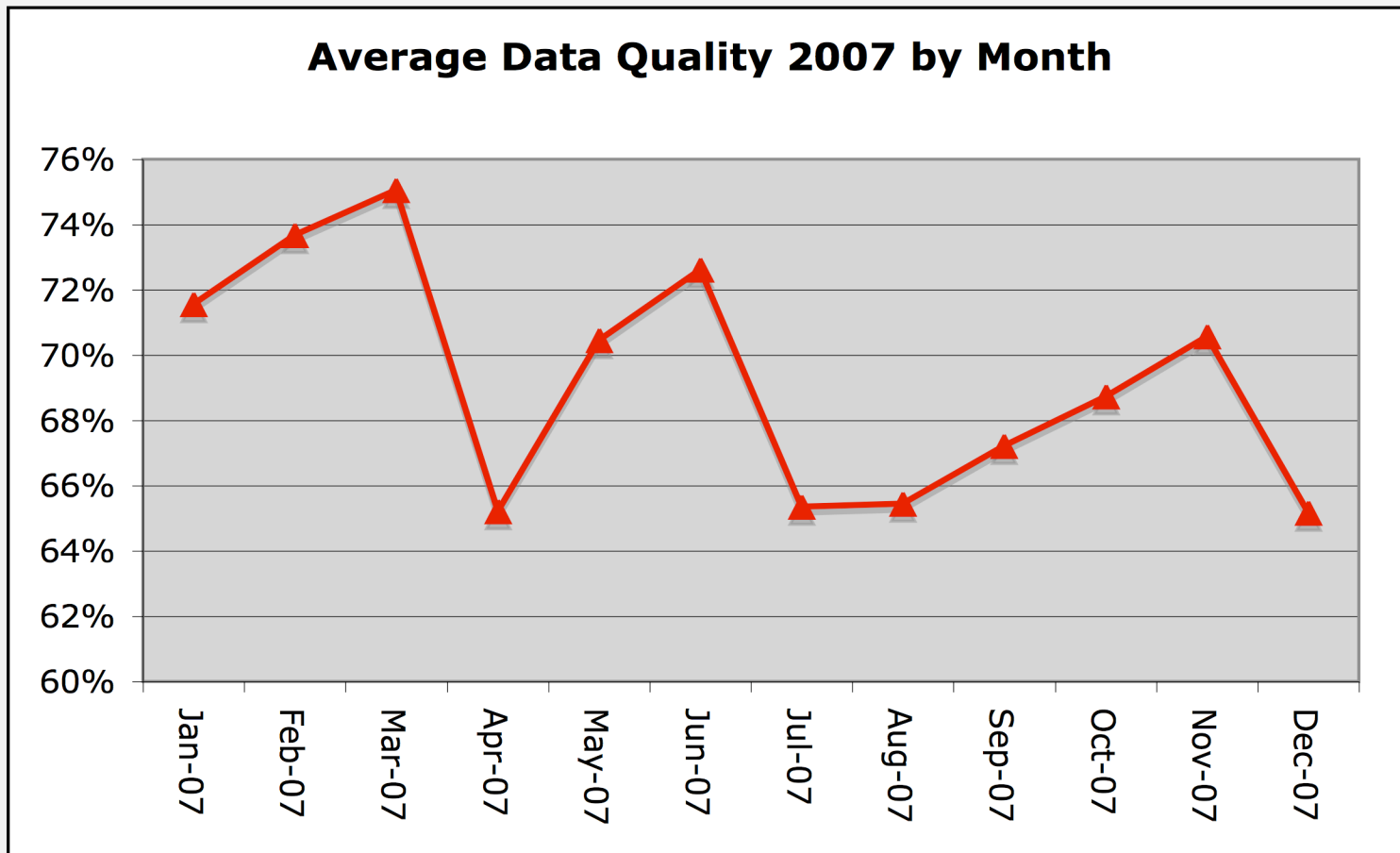


# Destination Upon Program Exit



- Destination was entered for 1,177 clients in 2007 (39% of homeless clients)
- 302 client destinations (10% of homeless clients) were for successful exit from homelessness

# Data Quality Summary Information



- In 2007, KnoxHMIS had an average of 69% data completeness.

# Recommendations

- KnoxHMIS utilization needs to become a greater priority within agencies.
- KnoxHMIS needs to become a tool of practice, integral to all interactions with homeless clients.
- KnoxHMIS staff needs to work with agencies to continue to improve client exit data
- Utilize the KnoxHMIS Team's consultative services