

HOMELESS SERVICES COMMUNITY-WIDE SYSTEM PERFORMANCE MEASURES

WHAT YOU NEED TO KNOW

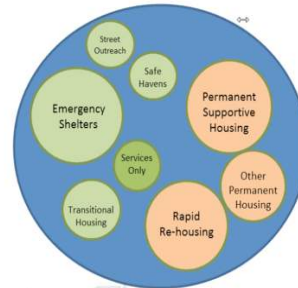
- Due to HUD August 1, 2016
- Report period covers 10/1/2014—9/30/2015
- Includes entire system (not just HUD funded programs) (ALL HMIS partners)

WHO

System Performance Measure Basics, con't.

- **Report Applicability:**
 - Each CoC is required to submit performance data for the entire system (all applicable projects participating in HMIS)
 - Not limited to HUD-funded homeless assistance projects

Homeless Crisis Response System



- ✓ Number who are homeless
- ✓ Length of time homeless
- ✓ Successful placement from street outreach
- ✓ Successful placement in, retention of PH
- ✓ Returns to homelessness
- ✓ Number newly homeless
- ✓ Employment/income growth (CoC Program projects)

Everyone Has a Role

CoC Governing Body:
Understand Sys PMs
Review Sys PMs before submission in HDX
Use for planning and evaluation
Share Sys PM results with the community

Projects:
Collect data
Monitor and correct data
Review project set-up

HMIS Leads and System Admins:
Set-up projects correctly
Execute data quality plan
Run and validate Sys PM reports
Share Sys PM results with CoC

WHAT

HUD System Performance Measures

1. Length of Time Homeless
2. Returns to Homelessness
3. Number of Homeless Persons
4. Employment and Income Growth **(CoC Program-funded Projects only)**
5. Persons who Become Homeless for the First Time
6. Homeless Prevention and Housing Placement of Persons defined by category 3 of HUD's Homeless Definition **(CoC Program-funded Projects only) NOT REPORTED IN 2016**
- 7a. Successful Placement from Street Outreach
- 7b. Successful Placement in or Retention of Permanent Housing

HOW

Data Elements Used in Reports

HMIS Data Elements Applicability by Measure

(assess each for data quality for the appropriate time period to build the report)

Data Element #	Data Element Name	Measure						
		1	2	3	4	5	7	
2.4.2	Project Type	X	X	X	X	X	X	
2.5	Method for Tracking Emergency Shelter Utilization	X						
2.6	Federal Partner Funding Source(s)				X			
3.3	Date of Birth				X			
3.10	Project Entry Date	X	X	X	X	X	X	
3.11	Project Exit Date	X	X	X	X	X	X	
3.12	Destination		X				X	
4.2	Income and Sources				X			
4.17	Residential Move-in Date	X						

*HUD is emphasizing community-wide involvement: "It is especially important for Emergency Shelter and Street Outreach projects which may not participate in HMIS to do so. CoCs play a critical role in outreach to these agencies and making a case for them to enter data into HMIS."

WHAT YOU CAN DO

- If you are not an HMIS partner and you serve persons experiencing homelessness, contact Lisa Higginbotham, KnoxHMIS Program Manager, at lhigginb@utk.edu to see how you can be involved.
- Current HMIS partners can share this with colleagues AND can encourage staff to have: accurate & current entry, interim, and exit—paying close attention to exit destination & income updates.